



RELIABLE
HEATING • COOLING • AIR QUALITY

Welcome Home!



HVAC GUIDE FOR NEW HOMEOWNERS



We understand that purchasing a brand new home can have its challenges, especially when it comes to getting your house set up with all the essential services. We want to take some pressure off of you as your HVAC installing contractor, to remind you of a few important factors pertaining to your brand new HVAC system and how we can assist you with these items to ensure this process is a breeze! Here are a few things you should know, as well as some helpful tips to ensure that you are being mindful of energy savings!



1

AIR FLOW



With every new HVAC system and everyone having a different preference when it comes to comfort, an **airflow balance** may be required to balance out any hot or cold spots in your house. We recommend allowing yourself about 2 weeks of an acclimating time period once you move into your new house, to identify which rooms may need some adjustments to the airflow. The North Carolina Code standard for temperatures between rooms is 4°, which is fairly noticeable. If you find that you cannot feel a temperature difference between rooms, this is a good sign!

2

WARRANTY



Don't miss the chance to secure a **10-year Extended Parts Warranty** on your new HVAC System. Act now and register within 60 days of closing, or you'll be stuck with just 5-year Manufacturer's Parts coverage.

[Click here](#) to schedule a courtesy HVAC Evaluation and allow one of our trained professionals assist you with this registration!

1-Year Workmanship Warranty: Your HVAC System is covered for **12 months** from the date of closing to be free of defects. This warranty excludes basic upkeep, like routine filter changes and service calls pertaining to the HVAC system not maintaining design temperature settings during extreme outdoor temperatures, as outlined below.

3

COMFORT EXPECTATIONS



Your HVAC system is designed and sized per NC code standards, which is 75° inside during 92° outdoor temperature for cooling mode; and 70° inside during 15° outdoor temperature for heating mode. Your system will likely achieve greater thermostatic set points, but during extreme temperatures, these temperature settings are recommended to achieve optimal energy savings.

ENERGY STAR HOME



If you have an **Energy Star Certified House** your HVAC system has some sort of whole home ventilation strategy integrated with your HVAC system to allow your home to ventilate. During a ventilation cycle, your HVAC fan will engage even outside of a standard heating or cooling event and is easily identified by room temperature air blowing through the vents. Don't be alarmed if you experience this, as your system is operating by design.

There are a few different methods for ventilation per Energy Star guidelines but each method requires the use of a filter installed at your HVAC location due to outside air pulled into your HVAC system through a mechanical device.

Each ventilation method is designed to cause a slight positive pressurization within your home to reduce heat loss/heat gain while maintaining a high performance home rating. For additional questions, concerns, or service and maintenance tips, please refer to our Membership details webpage by visiting

[Reliable Membership Club](#)

CONTACT US

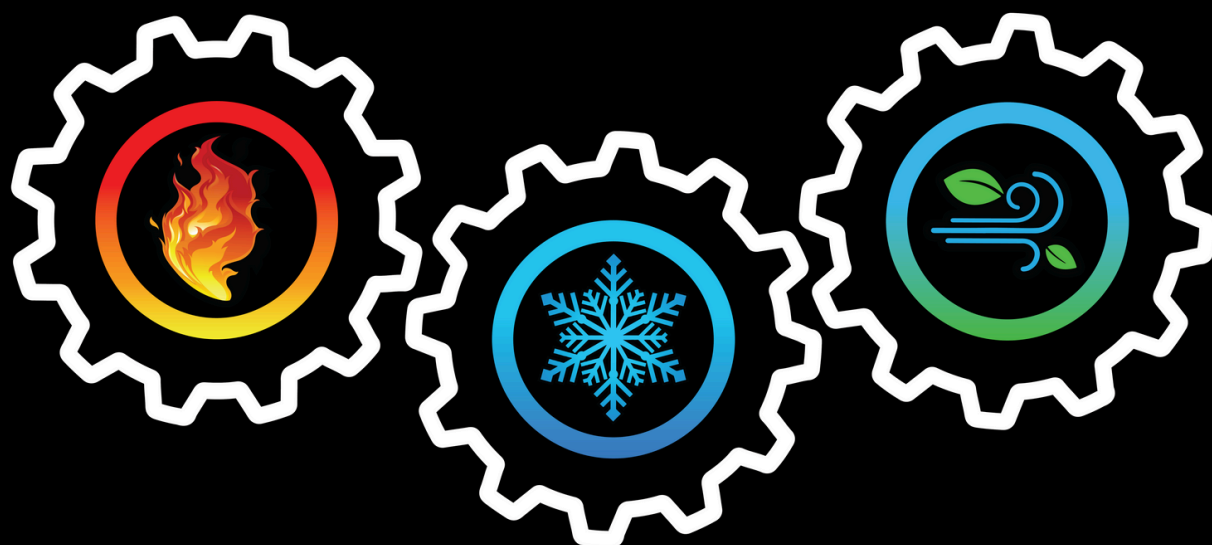


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